GeoVision inc

[FAQ]

VMS v14.1 Passuninstall function doesn't work

Release Date: 1/6/2016

Applied to:

VMS v14.1

Question:

VMS v14.1 Passuninstall function doesn't work.

Answer:

With "Reset Password" option checked, please follow the following steps:

1. Make sure "Service Mode" is off.

(How to get to Service Mode: Toolbar -> Configure -> System Configure -> General Setting)

2. Exit VMS

3. Execute "PassUnInstall"

4. Restart VMS

For any question on the information provided, please feel free to submit your question to our support window at support@geovision.com.tw

Reference:

[UVS - 201507236003] VMS v14.1, Passuninstall doesn't work